



EVERGREEN
CARE

Who can I talk to about Evergreen Care?

We're here to make sure you get the most out of your time with us. Evergreen Care is here to support you with helpful information and resources designed to empower you to make informed choices and enjoy gambling responsibly.

Think of Evergreen Care as your friendly guide. A resource to support you every step of the way, helping you develop healthy habits and strategies for a truly enjoyable experience. We want to support customers before gambling becomes unsafe and exclusion is the only alternative. Evergreen Care is all about providing you with the tools and knowledge you need to keep your gambling fun and under control.

Empowering you to play safe:

- ✦ Think of it as entertainment
- ✦ Know your limits
- ✦ Take breaks that refresh
- ✦ Play with a clear head
- ✦ Find your happy balance
- ✦ Know when to ask for help



TAKING CONTROL OF YOUR FUN: Pre-Commitment:

Pre-commitment allows you to set limits on your gambling activity before you even begin. You can set limits on the amount of money you'll spend or the amount of time you'll play. This proactive approach helps you stay in control and avoid exceeding your limits in the heat of the moment. Our staff can help you set up a pre-commitment plan that works for you.



RECHARGE AND REFRESH:

Taking a Break:

Evergreen Care knows taking a break can be the smartest play! Step away from the game and recharge at our diverse Food and Beverage outlets. Explore our delicious dining options, grab a refreshing drink at a bar, or catch some live entertainment. Finding hobbies and activities you enjoy outside the Club is another fantastic way to play smarter. Remember, Evergreen Care is here to support you.



WE'RE HERE TO HELP:

Active Monitoring:

Active monitoring is a discreet way for our staff to be aware of your gambling activity and ensure you're playing safely. Our trained staff will be on the lookout for any signs that may indicate a player who has requested active monitoring might be experiencing gambling problems. If you ever feel like you need some extra support, our staff can discreetly connect you with Evergreen Care resources or other support services



PLAY WITH CONFIDENCE:

Extra Measures for Your Peace of Mind:

We are committed to safer gambling and have implemented several measures to support you. **Ok2play** is a program that promotes safer gambling practices throughout the venue.

Facial recognition technology helps us identify individuals who have been excluded, ensuring their well-being. **Partial self-exclusion** allows you to visit the Club but restrict access to the Evergreen Gaming Lounge, offering more control over your environment.



ADDITIONAL RESOURCES:

We're Here for You Every Step of the Way:

We understand that sometimes you might need additional support beyond what Evergreen Care can offer. **Relationships Australia** and **Gambling Help** are fantastic resources that provide confidential support and information on gambling issues. These services are readily available to assist you or someone you know who might be struggling with gambling, these services also provide support to those affected by the gambling of a family member or friend. We have included contact information for these organizations in this brochure for your convenience.

Evergreen Care is here to support you every step of the way. Our friendly and knowledgeable staff are readily available to answer your questions and provide information on safer gambling practices. We're always happy to chat and ensure you have a fun and safer gambling experience.

SAFER GAMBLING MISSION STATEMENT:

The Carina Leagues Club Limited is committed to ethical and safer behaviour that recognises the importance of our members and patrons' wellbeing with a focus on minimising the potential harm of gambling.

let's talk about it
K2PLAY?[®]



SCAN HERE

**LET'S TALK
ABOUT IT**

Gambling Helpline

1800 858 858

gamblinghelpqld.org.au

Free and confidential advice 24/7 about
your own or someone else's gambling

Gambling **gh**elp
QUEENSLAND



Queensland
Government

Relationships Australia[®]

CARINA LEAGUES ♦ CLUB

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